

SPECIAL TERMS AND CONDITIONS STREAMZ

These conditions apply to customers who order Streamz (Streamz Basic, Streamz Premium, Streamz Premium+) or the Netflix & Streamz bundle through Telenet (“**Streamz**”).

Streamz has a minimum subscription period of 1 (one) month. After that you can cancel Streamz subscription at any time. You can easily do this yourself via My Telenet.

Streamz without Telenet Television

Customers without a Telenet television subscription can order Streamz online, in Telenet shops or via the customer service desk. Streamz is offered to you by Streamz BV under the terms of use of Streamz BV (streamz.be/account/terms). You become a customer of Streamz BV.

The other services (e.g. internet) are offered by Telenet. Telenet’s general terms and conditions, including special terms and conditions of other applicable Telenet services, apply to these services. You can always consult Telenet’s general terms and conditions at telenet.be/generalconditions.

To use Streamz you only need to download the Streamz app or go to the website Streamz.be. You can log in and start watching with your Telenet login details. To enable this, Telenet shares with Streamz BV your email address, account number, type of Streamz subscription and technical data like your IP address.

Streamz BV manages and is responsible for the Streamz service and is the data controller for processing your personal data when providing you with the Streamz service.

Streamz with Telenet Television

Customers with a Telenet television subscription can (also) order Streamz via the Telenet Set-Top Box. You remain a customer of Telenet.

Telenet’s general terms and conditions, including the special terms and conditions of the other applicable Telenet services, apply. You can always consult them at telenet.be/generalconditions.

You can watch Streamz directly via the Telenet Set-Top-Box.

Privacy

For more information on how Telenet processes your personal data, please refer to the Privacy Policy, available at telenet.be/en/privacy.

You can consult the privacy policy of Streamz BV at streamz.be/account/privacy.

Version : February 13, 2025