

SPECIAL TERMS AND CONDITIONS STREAMZ

These conditions apply to customers who order Streamz (Streamz Basic, Streamz Premium, Streamz Premium+) or the Netflix & Streamz bundle through Telenet (“**Streamz**”).

Streamz has a minimum subscription period of 1 (one) month. After that you can cancel Streamz subscription at any time. You can easily do this yourself via My Telenet.

For the purposes of these Special Conditions, “Telenet Television” refers to Telenet subscription that gives you access to the basic TV channels pack.

Streamz without Telenet Television

Streamz is offered to you by Streamz BV under the terms of use of Streamz BV (streamz.be/account/terms). You become a customer of Streamz BV. To enable this, Telenet shares with Streamz BV your first and last name, email address, account number, type of Streamz subscription, start and end date of your subscription and technical data like your authentication token.

Streamz BV manages and is responsible for the Streamz service and is the data controller for processing your personal data when providing you with the Streamz service. The other services (e.g. internet) are offered by Telenet. Telenet’s general terms and conditions, including special terms and conditions of other applicable Telenet services, apply to these services. You can always consult Telenet's general terms and conditions at telenet.be/generalconditions.

Note that if during your Streamz subscription period you also purchase Telenet Television subscription, you will be a customer of Telenet, and section “Streamz with Telenet Television” will apply.

Streamz with Telenet Television

If you have Telenet Television, you remain a customer of Telenet.

Telenet’s general terms and conditions, including the special terms and conditions of the other applicable Telenet services, apply. You can always consult them at telenet.be/generalconditions.

Note that if during your Streamz subscription period you cancel your Telenet Television subscription, you will be a customer of Streamz BV, and section “Streamz without Telenet Television” will apply.

Privacy

If you order Streamz through Telenet, you can log in with your Telenet credentials. To enable this, we will share your account number, technical data and type of Streamz subscription information with Streamz, and Streamz will process such data in accordance with its privacy policy.

For more information on how Telenet processes your personal data, please refer to the Privacy Policy, available at telenet.be/en/privacy.

You can consult the privacy policy of Streamz BV at streamz.be/account/privacy.

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