



	Safespot+ / Safespot Pro*			Safesurf
	*Safespot Pro is Safespot+ for business customers			
	Apps		Modem	
	Safespot App	Safespot Guard app		
What does it do?	Management app	Protects your end devices at home and on the go	Protects your home network	DNS filtering of harmful websites
How to install/ activate?	Installed and activated by the household admin	Installed by <ul style="list-style-type: none"> household admin for his/her devices household admin for the devices of his/her family members device owner/holder and activated by the household admin in the Safespot app upon pairing the devices 	Installed on the modem and activated by the household admin	Activated in My Telenet
Which data do we process?	OS of your device, the MAC address, data & timestamp, analytical data on the use of this app, etc.	Accessed URL, IP address, MAC address, Telenet Safespot device ID, device type, OS version, ports, DNS requests, date and timestamp, volumes, file path, name- & attributes, last file write time, signatures version, analytical data on the use of this app, etc.	URL, IP address, MAC address, ports, DNS requests, domain visited (e.g. Facebook), domain category (e.g. social media), date and timestamp, volumes, packet metadata, router ID, overall network bandwidth stats, Tx/Rx packets/bytes, hostname, device type, DHCP options, user agent, last connection time, device stats/bandwidth, device wifi signal, connection type, hostname, software version, firmware, manufacturer, device creation data, device last update date, model, DHCP request, UNpN, devices display name (the nickname given to the device), banner grabbing, ICMP, SSDP user agent, device traffic signature data, network ID and Telenet Safespot device ID, etc.	IP address, device information and the visited domain name



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What is the purpose of the data collection?	Securing information and networks by correct and efficient operation of the Telenet Safespot product			
	Protecting devices from contacting malicious internet domains that have been identified as inappropriate by Telenet Safespot product in accordance with the filters set by Telenet Safespot product			
			Ensuring safe search by filtering out explicit or inappropriate search results	
			Identifying device behaviour that may indicate an anomaly or attack	
	Enabling Digital Habits functionality to help you manage internet access and content for you and/or your family members*			
	*not available in Safespot Pro			
			Identifying the devices more accurately and to provide more accurate security threat identification	
	Improvement, including by analysing the reported security issues			
	Delivering and customizing related services			
	Creating statistics, bug fixing, analytics and improving the quality of the product			



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What is the legal ground?	Performance of the contract	Performance of the contract	Performance of the contract	Performance of the contract
How long do we keep the data?	Up to 180 days	Up to 180 days	Up to 180 days	Up to 180 days